

World Glaucoma Association

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Executive Office Irene Koomans Marije de Graaf Carlien Turkstra **Meeting** : Communication & Technology Committee

Thursday, March 18, 2021

Time : 2:00-3:00 PM CET **Location** : Online via Zoom

Present: Eytan Blumental, James Brandt, Subho Chakrabarti (co-chair),

Ronnie George, Michael Girard, Marcelo Hatanaka, Ziad Khoueir, Monisha Nongpiur, Lisandro Sakata (co-chair),

Ingeborg Stalmans, Jayme Vianna

Executive Office: Irene Koomans (minute taker and vote

counter)

Minutes

- 1. Welcome
 - a. Subho and Lisandro welcome the new committee members: Luis Abegao Pinto, Ronnie George, Michael Girard, Monisha Nongpiur and Jayme Vianna.
- 2. Video assessment parameters and the gradings by the members
 - a. Lisandro and Subho present the Excel sheet with the current list of categories, and keywords. This will eventually serve to get a Netflixlike user experience, with recommendations based on AI. Comments by various committee members:
 - i. the monthly intros can serve as input for the correct category and/or keyword(s).
 - ii. work together with the Education Committee in labeling the videos
 - iii. Recycle the scores & comments of the Film Festival.
 - iv. Part of the work is already done with the intros (by Education Committee) and scores of the Film Festival.
 - v. How to engage viewers? Can people score/grade? Need to involve Simon Bakker for possibilities.
 - vi. However, is grading really necessary? Would a thumbs up or down be sufficient?
 - vii. Indicating basic/moderate/advanced videos.
 - viii. Classifying/Keywords: the backlog will be a lot of work, but for future videos we can ask speakers to do it already when uploading.
 - ix. Would the video platform be open to patients? If so, we need to be mindful of (spam) comments.
 - x. YouTube is discussed as an alternative to WGA video platform: if the videos are public, we can also monetize this content. Committee members agree that an open access, public platform is not preferred: data/privacy concerns, certain congress sessions are only meant for colleagues, others might use the content out of context.



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- xi. Ultimately, the Executive Committee may consider industry support, perhaps, as part of the benefits of determined level of WGA support, ... as this project will attract the attention of a high interested target population for industry worldwide eye professionals involved in glaucoma care.
- xii. An updated disclaimer is needed for the new platform, that these are the views/opinions of a speaker and not the WGA.
- xiii. Ideally all captured content from previous congresses is available to watch, as is currently the case. A selection is also possible, for instance with videos that are only of a certain quality.
- xiv. Instead of starting from scratch, there is already an exciting list of keywords we could use: SNOMED. A smaller group of committee members will look into this.
- xv. We can also ask people that have created the videos/presented for keywords.

3. Social media updates

- a. The most recent report is attached. Our engagement on our 3 channels remains strong and follower-count continues to grow.
- 4. Progresses made with regards to the upcoming WGC and our roles
 - a. Ingeborg is happy with the marketing and communication so far. The visuals are strong. We are currently waiting for the decision on the platform for the e-congress, to make further plans.
 - b. Irene comments that the sponsor opportunities for sponsors are focused on content (company showcases, symposia, etc.) and less on virtual booths. This has been well received by our industry partners.
 - c. We know from the WGA Global Webinar statistics that the majority joins the webinar from their mobile device. This will be taken into consideration with the platform decision.
 - d. There will also be a replay of the most important sessions to accommodate multiple time zones.

5. WGA podcasts

- a. Suhbo gives an update on the WGA podcasts, still in the developmental stage. Simon Bakker and Dr Weinreb are working on IGR podcasts, we can add 'Life of a glaucoma expert' or Life of a glaucoma Fellow' to this. To be continued.
- 6. Roles within the committee
 - a. Ingeborg is liaison for the WGC-2021
 - b. Smaller group for video platform to be created.
- 7. Regular communication channel through WhatsApp
 - a. The WhatsApp group is live.



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- 8. Any other items
- 9. Closure